

Welcome to the first of our quarterly newsletters! Here you will find the latest in IANZ radiology team developments, along with updates to relevant industry information that could be of interest and assistance to you as IANZ accredited clients. We welcome your feedback, so let us know what you would like to see, what information you find useful and any issues you may have encountered.

Just email the radiology team at info@ianz.govt.nz

Happy reading!

Jane Busby – Programme Manager

IANZ happenings

Feedback of Findings

As IANZ is the only body that sees almost all radiology practices in the country, we get to develop a good overall view of the industry and have a solid platform from which to identify trends and consistent issues as they occur. This is usually reflected in the types and subject matter of Corrective Action Requests (CARs) and strong recommendations raised. As a result, every six months we will feed back to you a general, anonymous summary of issues that we see occurring across the industry that will give a gauge as to trends that may be developing. The first summary will be included in the next issue.

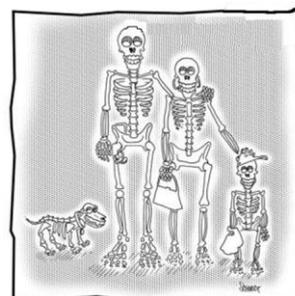
Review of Assessment Processes

We have been listening to feedback from you and have taken on board your suggestions, requests and complaints in order to structure a new, improved assessment process. This improvement process began mid-2013 with a review of the NZCRMP and the intent of the various clauses within. As a result we have adopted the following changes in order to provide you with a much more constructive and relevant accreditation process, tailored to meet the needs of the NZ radiology sector:

- Currently underway is the development of a guideline document defining and clarifying the intent of aspects of the NZCRMP. We recognise that a number of clauses may be open to differing interpretations so we are clarifying some of these areas to offer consistency in application.
- Development of an electronic portal for easier submission of documentation required for assessments. This will support the increasing move to electronic systems and also minimise paper wastage and time required to print and send masses of paper copies.
- Improving and increasing communication from IANZ. This will be achieved by:
 - Improved notification processes giving earlier and informative advice regarding scheduled assessments.

- Inclusion of links to relevant industry publications and standards on our website <http://www.ianz.govt.nz/services/accreditation-2/accreditation/radiology/>.
- Quarterly newsletters.
- Increased presence at conferences and courses.
- Streamlining surveillance assessments with respect to the following:
 - Carrying out document review when possible off site prior to the assessment. This will be further facilitated by the electronic portal, when up and running.
 - Shorter onsite time reducing disruption to your service.
 - Dealing with basic recommendations through on-site discussion rather than inclusion in the final report.
 - Focus on significant issues that can benefit and assist your organisation.
 - Requesting an escort to be allocated for the duration of the assessment to ensure all questions can be answered and dealt with quickly and efficiently.

We hope that these changes will provide you with a better, more efficient and constructive accreditation service. We'd appreciate your feedback so we can measure the value of improvements made so far. In the near future, we will provide a client feedback form at the time of assessment notification. Completion of this feedback form would be appreciated to assist us with identifying further opportunities for improvement.



RADIOLOGIST FAMILY PHOTOS

Other news....

Radiology Professional Advisory Committee

A number of changes in membership have occurred within our RADPAC and IANZ is pleased to welcome Dr Mike Baker as the new RADPAC Chair, along with several other new appointments. IANZ has sought to ensure appropriate representation from all relevant areas of the radiology industry (technical and governance) with all members well respected experts in their fields. A full list of current RADPAC members can be found on our website: <http://www.ianz.govt.nz/advisory-committees/radiology/>

"IANZ has been very proactive over that last few months in reviewing the assessment processes in order to give greater efficiencies and increased value to clients throughout the country. I believe that the strategies and initiatives implemented will make this a process that will be of increased benefit to the industry as a whole, resulting in a much more constructive approach to accreditation. I look forward to leading our Professional Advisory Committee, comprising a comprehensive representation of the radiology industry, into the future to give you a more relevant, value-added programme."

Mike Baker
RADPAC Chair

IANZ would like to take the opportunity to sincerely thank the outgoing RADPAC members, who have provided many years of expertise and input in their advisory capacity. They are: Dr Richard Beedie, Dr Anthony Doyle, Dr Kevin Smidt, Dr Fergus Thomson, Karen Lissington and Jane Peacock.

Industry Updates

1. 2013 Guidelines for inclusion in nuchal scans and reports.
<http://nsu.govt.nz/health-professionals/3814.aspx>
2. A revision of CSP5 is well underway with consultation processes expected to occur in the near future. Once completed, the revised document will be available for circulation.
3. 2013 Guidelines for high level disinfection processes in ultrasound.
http://www.asum.com.au/newsite/files/documents/policies/PS/B2_policy.pdf
4. 2013 guidelines for obstetric ultrasound examinations.
<http://www.healthpoint.co.nz/specialists/new-zealand-maternal-fetal-medicine-network/?solo=otherList&index=3>
5. 2013 National standards for breast screening.
<http://www.nsu.govt.nz/health-professionals/1045.aspx>

A list of current publication links on the IANZ website for quick reference by our clients will be provided shortly.

Helpful Hints

We know that the cost of an assessment is a considerable investment for your organisation and we have a few helpful suggestions for ways in which to help reduce costs:

- Ensure that all pre-assessment and/or CAR clearance documentation requested is submitted prior to schedule. We expend a considerable amount of time chasing missing records which all amounts to billable time.
- Ensure that an appropriate individual is assigned to us for our time on site. This not only enables us to have our questions answered promptly and on-the-spot guidance given but also provides your staff with the opportunity to clarify/resolve potential issues early during the assessment process.
- Ensure all information is available and accessible during the assessment. Knowledge and information in the possession of absent staff members, or that cannot be located, adds considerable time to the assessment and can cause stress to those staff members tasked with trying to locate relevant documentation.